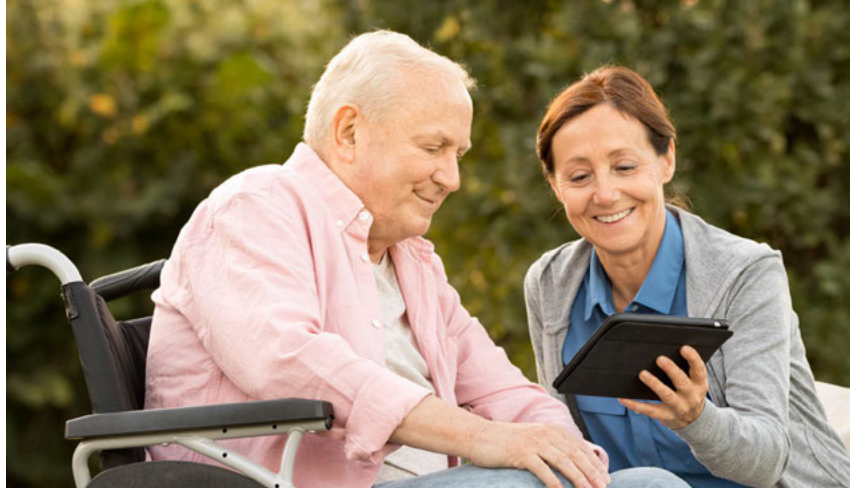




keysurf

Broadband made simple.

Broadband for assisted living



ENABLING DIGITAL INCLUSION

It has never been more important for the tenants of housing associations to have good access to the internet. The question is, how can you provide access, so that it's convenient for them, while also being affordable for you?

From our experience of working with housing associations, and providing internet services to other public sector organisations, we have developed a fully-featured internet solution for assisted living accommodation. Our solution offers basic internet

access to residents, delivered over Wi-Fi that is free of charge to them at the point of use. The costs for providing the basic service are met by the housing association, and in return, we survey, design, build, monitor and maintain the service – fully managed, 24/7.

You will have a large part to play in what the solution looks like for your particular assisted living properties, and be able to specify the services you would like your tenants to access freely, at no cost to them.



Our aim is to help you provide access to critical services and increase digital inclusion.

OUR ASSISTED LIVING BROADBAND SOLUTION

▶ Internet connectivity to the property

We provide the internet connection to each property, selecting the best option available. This could be dedicated fibre optic for larger properties, or from a choice of cabled broadband for smaller properties.

▶ A robust, reliable Wi-Fi network

We use the latest technology to provide building-wide internet access for residents and housing association employees.

We also offer two delivery mechanisms: a Wi-Fi router in each apartment (a traditional home broadband model) or a whole-building Wi-Fi “overlay”.

▶ A customised “walled garden” portal interface

Designed in collaboration with you, this allows residents to connect to the Wi-Fi network and gain free access to specific external websites.

These offer services from key service partners such as the local council, Citizens Advice, education providers, libraries and the emergency services – see example overleaf.

▶ Free internet access and upgrades

Optionally, residents can register an account which will give them a basic, free-to-use, internet access service. And if you feel it's appropriate, we can offer upgraded internet access with higher speeds, the costs of which would typically be paid for directly by the tenant.

▶ Voucher-based account creation

In some cases, you may want to give certain tenants a different set of account options from the default. For example, you might want to offer an upgrade to a faster service without the tenants paying for it. We can do this by creating custom voucher codes which allow access to a different product option when used.

▶ Flexible financing options

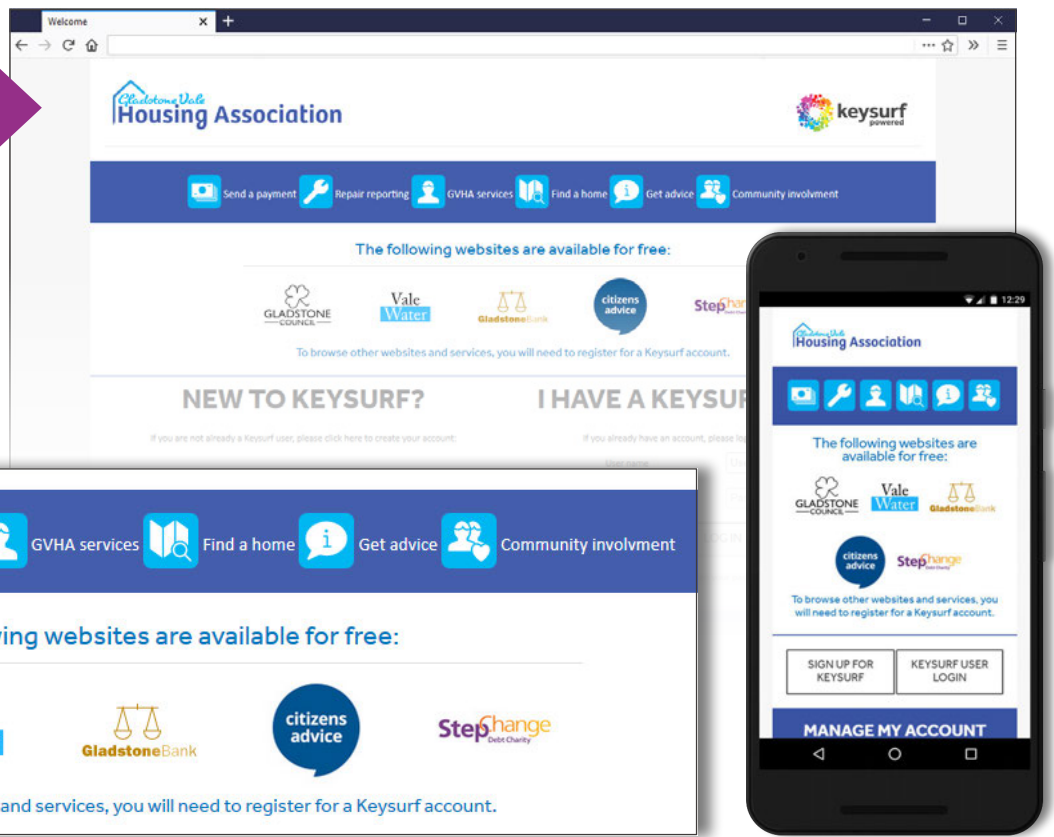
You can choose how you want to pay for the service and spread the costs of the installation and infrastructure.

▶ Customer care 24/7

We offer support and assistance to all end users, around the clock, every day of the year.

THE PORTAL INTERFACE

We create a bespoke portal for each housing association, where their tenants can connect to the Wi-Fi network and access a “walled garden” service without being required to create an account.



The links at the top take the visitor to the relevant sections of your own website, and the links below this take them to authorised external websites. All of these links can be customised by you.

Who we are

Keysurf is a long-established UK-based Internet Service Provider with a 15-year record of supplying high capacity, superfast, reliable internet access to individuals and businesses in multi-tenanted properties.

We provide internet services via managed fibre and wireless networks to business and public sector organisations, including education, housing associations and the military. We can offer your residents and tenants the best, most reliable internet connectivity there is.

We never stand still. We're constantly looking for new ways to use technology to help make your accommodation proposition more interesting, more relevant and more dynamic. If you have an idea about what you want, we want to hear it.



keysurf
Broadband made simple.

Talk to us now about how to get the best internet access for you and your properties.

PHONE

0333 308 0080[†]

EMAIL

info@keysurf.net

WEBSITE

www.keysurf.net

[†]Calls are charged in the same way as a national rate call to an 01 or 02 number. They will count towards any inclusive calls package you have from your mobile provider.